

Cancellation, Return & Refund Policy

Thanks for purchasing our products (or subscribing to our services) at <https://www.intercadsys.com> operated by InterCAD Systems Pvt Ltd.

Purchase of software's & software licenses cannot be cancelled or modified once ordered.

We offer a guarantee for all hardware purchases made on our website. If you are not satisfied with the product that you have purchased from us, you can request for a replacement of the item within 7 calendar days of your purchase.

After the 7-day period you will no longer be eligible to request for a replacement. We encourage our customers to try the product (or service) in the first week after their purchase to ensure it fits your needs.

All items returned for a replacement must be in the original packaging and should have no physical damages and or defects. Original invoice of the purchase should be made available during the time of replacement.

If you have any additional questions or would like to request a refund, feel free to contact us.

- By email: sales@intercadsys.com
- By visiting this page on our website:
<https://www.intercadsys.com/contact>